

The Tar Heel Van

FOURTH QUARTER 2016

CONVENTION 2017

INSIDE THIS ISSUE:

Member 4
On the Move

NCMA 6
Scholarship
Winners

Winter 7
Driving
Practices

Insurance 8
Contracts

NCMA 10
New Board and
Officers

Convention 12
Coverage

City Transfer 23

Real ID 24



Clockwise from above,

Wayne Ray

Mark Southerland

Dean Barrett

2017 NCMA Award Winners

Mover of the Year—2017 Winner Wayne Ray of Coastal Moving of Wilmington

James T. Dorman Distinguished Service Award Winner— Dean Barrett of Steele & Vaughn Moving of Greensboro

Bill Trimble Vendor Service Award Winner— Mark Southerland of CMS

NCMA Board of Directors

President—Kathy Cox, Horne Moving Systems, Goldsboro

Vice-President—Dru Burgin, Sells Service, Statesville

Secretary/Treasurer—Mike Mather, Mather Brothers Moving, Garner

2018 Directors: Dean Barrett, Steele & Vaughn Moving, Greensboro; Jerry Hare, A+ Moving and Storage, Fayetteville; Matt Sharpstene, A Few Good Men Moving & Storage, Youngsville; Rick Thornton, Fayetteville Moving & Storage, Fayetteville

2019 Directors: Todd Campbell, Two Men and A Truck of Asheville; Tony Harris, Fidelity Moving & Storage, Jacksonville; Josh Oliver, Marrins' Mooving, Morrisville; David Rushing, All American Relocation, Charlotte

2020 Directors: Lucky Anneheim, Make a Move, Charlotte; Robert Farnum, Gentle Giant Moving, Charlotte; Travis Few, Few Moves, Wilmington; NC Steve Rhodes, Nilson Van & Storage, Fayetteville

Ex-Officio: Brett Plummer, All American Relocation, Raleigh



Brett Plummer, All American Relocation; Vice-President Dru Burgin, Sells Service, Secretary-Treasurer Mike Mather, Mathers Brother Moving; Travis Few, Few Moves; President, Kathy Cox; Horne Moving Systems Rick Thornton, Fayetteville Moving & Storage; Tony Harris, Fidelity Moving & Storage; Jerry Hare, A-1 Moving & Storage; Steve Rhodes, Nilson Van & Storage; Matt Sharpstene, A Few Good Men Moving & Storage; Tripp Moore, Two Men and A Truck of Charlotte

Not Pictured: Lucky Anneheim, Make A Move; Dean Barrett, Steele & Vaughn Moving; Todd Campbell, Two Men and A Truck of Asheville; Robert Farnum, Gentle Giant Moving and Josh Oliver, Marrins' Mooving; David Rusing, All American Relocation. (Watch for an updated board picture next issue!)

From the President

My Fellow Movers,

I am very excited to serve as your President of NC Movers Association for the next two years. As many of you know, I was unable to attend our convention this year due to a death in my family. Therefore, I have not officially been installed as President. That will take place at our board meeting on January 20 at the North Hills Club (4824 Yadkin Drive) in Raleigh. Please consider this your invitation to join us and witness my installation! I am only the third woman to serve as President. Earlena Hinson was the first and Jo Sells was the second. I do know this is the first time that a woman will be serving as President and also as Vice President. Dru Bergin (who is Jo Sell's daughter) is our Vice President. Both of us, along with Mike Mathers who is serving as Secretary/Treasurer, look forward to beginning our terms. I should also thank Brett Plummer for his leadership these past two years!

I have heard that the 2017 Convention was very successful! All of the pictures I have seen reflect good times and happy faces. I am very thankful for the great sponsors that choose to contribute to our convention. I know I always look forward to seeing them year after year. I love having the convention at my happy place- the beach! And from our record numbers of attendance, it seems that many of you do too! Convention is just a fun time for everyone to learn and socialize! We are also able to raise some money for our Scholarship Fund. Pam and I have begun to look at other locations on the NC Coast for convention in 2018. If you have any suggestions or ideas for 2018, please do share them with us.

As gifts are given and received this holiday season, I think of the gift of knowing each of you. I hope you all have a Christmas that fills your heart with joy and a New Year full of prosperity and health!

Merry Christmas!

Kathy Cox



Kathy Cox

NCMA President

Horne Moving

Systems

Goldsboro, NC

kcox@hornemoving.com

Members on the Move



George Williams recently celebrated his 45th anniversary with **Charlotte Van and Storage**. He is pictured here with Frank Watson IV. Frank says that George is a #1 rated driver by Mayflower and always has a great attitude, is a joy to be around and goes the extra mile to help the customer!

Union Transfer and Storage in **Asheville** was recently awarded the 2017 United Van Lines Customer Choice Award and the 2017 United Van Lines Performance Excellence Award.



Rachel Litton of **Charlotte Van and Storage** celebrated her 22nd year with Charlotte Van on December 12. She is pictured here with Joe Williams, Robert Gimenez and Dewayne Perry at the company's annual customer appreciation party.



PRE-OWNED CHASSIS FROM ARROW'S SELECT INVENTORY

- Professionally reconditioned chassis with new moving body
- Pre-built units year round
- Significant \$ savings over new chassis fleet addition
- 90 day confidence PLUS warranty included
- All major chassis brands available
- Extended warranties available
- Under or over CDL chassis available
- 18 US locations
- In-house financing available

Founded in 1950, Arrow Truck Sales has followed the principle of commitment to Integrity, Quality, and Value.

BODY FEATURES BY US TRUCK BODY

- Body lengths up to 30' long, up to 108" Interior Height
- 96 or 102" OD widths
- Strongest peak in the industry, 48, 60 or 72" long models
- All swing doors have custom built DuraPlate panels and stainless steel bar lock hardware
- Fully finished domestic hardwood flooring to the highest Household Goods Standards
- Double slotted steel logistic post construction on 24" or optional 16" centers
- Paint / pre-painted panels / graphics installation available
- Skirting and locking underbody walk board carrier options
- Curbside 72" double doors, roadside 48" single doors
- Multiple choices for lining and roof options
- 040 or 050 optional aluminum panel construction
- Standard configuration or custom specifications built to order
- Heavy gauge stainless steel rear frame including easy transition rear sill
- Heavy duty cast aluminum front & rear corner castings
- Unique two-piece top roof rail adds strength and ease of repair if needed
- LED marker lights
- Superior front wall strength using 7 posts as standard
- All corrosion resistant hardware, stainless and/or aluminum fasteners
- Heavy duty asphalt based undercoating for superior seal and protection
- High quality domestic hardwood flooring, 1-1/8" as standard, 1-3/8" optional



For complete specifications and pricing, contact Don Mosely, The Mover Truck Guy.

3233 Moreland Ave.
Conley, Ga. 30288

Office: 404-366-5121
Mobile: 404-680-3910

Don Mosely - dmosely@arrowtruck.com
www.arrowtruck.com



Matthew Alexander



Callan Rushing

2017 Scholarship Winners

The NCMA awards two scholarships annually—one for students attending a four-year college and one for students attending a two-year college.

Pictured above left is Matthew Alexander, winner of the four-year scholarship. Matthew is the son of Dina Alexander of Hilldrup Moving in Charlotte. Matthew is currently attending University of North Carolina at Chapel Hill.

Pictured above right is Callan Rushing. Callan won the two-year scholarship. She is the daughter of David and Mary Rushing was sponsored by All American Relocation in Charlotte. Callan is studying at Central Piedmont Community College.

Both of this year's winners vowed everyone at the convention. Their speeches were amazing!

The NCMA has been awarding scholarships since 1985. We have awarded over 40 scholarships with a value of over \$75,000. Look for the application for the 2018 scholarship on our website in January. Employees, spouses, children and grandchildren of employees are all eligible to apply. You do NOT have to be a high school senior. The four-year scholarship is for \$1,000 and can be renewed three times. The two-year scholarship is for \$500 and can be renewed once.

Objective: To assure that employees are prepared for driving in winter conditions



A little extra preparation is needed to assure driver safety during winter months or other inclement weather conditions.

Poor driving conditions is one of the biggest winter safety concerns. Due to shorter days, drivers are required to spend more time driving in the dark, and inclement weather can create slick roads and low visibility conditions.



Safe Practices for Winter Driving

- **Give yourself adequate time to reach your destination.** Allow for an extra 5 – 10 minutes in your trip for poor weather and road conditions.
- **Leave plenty of space for other vehicles.** Increase your following distance to compensate for reduced reaction times and longer braking distances.
- **Increase your visibility to others.** Use your headlights to assure your vehicle is visible to other drivers.
- **Keep your vehicle properly maintained.** Assure that vehicle components such as the battery, tires, brakes, lights, wipers, and fluid levels are in adequate condition before starting to drive.
- **Keep emergency supplies in your vehicle at all times.** Make sure that your vehicle contains extra blankets, tire chains, emergency signals or flares, and nutritious dried or canned food.
- **Know who to contact in the event of an accident or breakdown.**
- **Keep your phone charged.** Assure that you will be able contact emergency services.

DOES YOUR INSURANCE POLICY COMPLY WITH YOUR CONTRACTS?

Movers are presented with many kinds of contracts; this article deals specifically with contracts between local movers and van line companies or broker/forwarder companies.

There are no “standard” agreements between local movers and van lines or brokers – each agreement can be different and can describe which party to the agreement is liable for cargo loss or damage, general liability or automobile liability bodily injury and/or property damage.

Under most van line/agent contracts, liability for cargo loss or damage is the responsibility of the van line, since that van line’s Bill of Lading governs the move. However, a contract with a household goods forwarder or broker may make the local mover responsible for cargo loss or damage regardless of the name on the Bill of Lading. If your cargo policy only follows a Bill of Lading, there may be no coverage.

Under most van line contracts, the responsibility for bodily injury or property damage claims is clearly assigned to either the mover or the van line, but the responsibility *may be different* in a broker/forwarder contract depending on the circumstances of the move. If your insurance company does not understand these contract provisions, a claim could be denied when you *should* be liable or paid when you *should not* be liable.

To protect yourself, always have your lawyer review any contract before you sign it, and make your insurance representative fully aware of the provisions of any contracts.

Courtesy of MOVE-PAK CONSULTING – www.movepakconsulting.com or [213-760-7444](tel:213-760-7444).

Thanks,
Carole Boettcher
Move-Pak Consulting
[213-760-7444](tel:213-760-7444)

www.movepakconsulting.com



NOW SERVING THE
EASTERN SEABOARD
WITH NEW LOCATIONS IN:

MANASSAS VIRGINIA
AND
NEWARK DELAWARE



Kentucky Trailer



Kentucky Trailer's Louisville Service Center Has Moved to 3400 Robards Court, Louisville, KY

The professional's choice for custom trailers & truck bodies



Parts Service Reconditioning (502) 638-6080

kytrailer.com

888-598-7245





New Board members getting sworn in by Past President Mark Fincher. Left to right : **Steve Rhodes** of Niolson Van & Storage; **David Rushing** of All American Relocation; **Robert Farnum** of Gentle Giant Moving; **Lucky Anneheim** of Make a Move; **Travis Few** of Few Moves and **Dean Barrett** of Steele & Vaughn Moving



Past President Dean Barrett administering the oath of office to Secretary/Treasurer **Mike Mather** of **Mather Brothers Moving in Garner** and Vice-President **Dru Burgin** of **Sells Service in Statesville**. President Kathy Cox was unable to attend the convention due to a death in her family and will be sworn in at our January board meeting.



Justin DeSantis of Victory Packaging, a Move for Hunger partner, presented the Move for Hunger Awards

The NCMA has been a proud partner of Move for Hunger since 2011. 25 NCMA members have become Move for Hunger partners. Move for Hunger has grown to mobilize over 650 moving companies across America to fight hunger in the communities they serve. Together, they have delivered enough food to prove over 6 million meals to individuals in need.

Each year, Move for Hunger recognizes moves that go above and beyond in helping to feed their communities. They considered the following criteria when making the decision: the amount of food they have collected; how often their customers are donating food; if they participate in food drives or events; if they raise money for Move for Hunger; if they display Move for Hunger on their website and on their truck; how long they have been involved and if they talk about Move for Hunger on social media.

The NCMA members that were recognized for their commitment to Move for Hunger and their communities for 2017 are:

A+ Moving and Storage

Gentle Giant Moving and Storage

If you'd like to become a part of this great organization, just go to [Move for Hunger](#) and they'll get you set up!



Bob Farnum of Gentle Giant Moving and Storage in Charlotte (above) and **Jerry Hare of A+ Moving and Storage** in Fayetteville (left) received Certificates of Recognition from Move for Hunger for all they did to help in 2017.

Convention Speakers



Left: Randy Reeves,
Wells Insurance



Right: Dan Gerlach
Golden Leaf Foundation



Above: NCMA Panel of Experts—Bryan Jones, Steele & Vaughn Moving, Tripp Moore, Two Men and A Truck of Charlotte and Joe Coffman, All American Relocation

Right: Dennis Whitaker, Wheaton Van Lines.





All American Relocation Receives Top Honors For Quality Service From Mayflower

All American Relocation, an agent of Mayflower based in North Carolina, received the company's President's Quality Award for the 4th time. This award recognizes the number one ranked quality service performer in the carrier's U.S. family of affiliated agencies.



Pictured left to right are John Potts and Brett Plummer at the awards ceremony held in Seattle Washington.

The President's Quality Award recipient is selected from an elite group of top service providers who are designated as Customer Choice award winners. It is also based on quality service performance measured through the eyes of their customers via post-move surveys. The award clearly designates the winner as the best of the best. In earning the President's Quality award, All American Relocation met all Mayflower standards of performance and was ranked number one overall out of the agents in the United States. "One of the primary reasons for All American's continued success is that the team has an unrelenting dedication to client satisfaction," said Mayflower Chief Operating Office Casey Ellis. "This quality service permeates throughout the entire organization, shown by both All American locations receiving Customer Choice Awards this year."

After receiving the award on October 5th, John Potts, All American Relocation co-owner and CFO, said "Even though it is our 4th time winning, it still feels like the first time. This award is so hard to get and I am so proud of our employees. They earned this award."



Thank You For Your Support

- | | |
|---------------------------|-----------------------------|
| A M Haire | National Van Lines |
| Advantage Truck | Relo Services |
| Aegis Insurance Services | Suddath Government Services |
| Arpin Van Lines | Trak N Trace |
| Arrow Truck Sales | TransAdvantage |
| CMS | Unigroup |
| Ernest Packaging | United Brokerage |
| Fast & Accurate Test Labs | Vanliner |
| HUB International | Victory Packaging |
| J E Kelleher | Wells Insurance |
| Kentucky Trailer | Wheaton Worldwide Moving |
| Milburn Printing | White's Idealease |





Opposite Page: Charlie Cook of Victory Packing; Maynard Kline of Advantage Trucking; Don Mosely of Arrow Truck Sales; Monica Jackson of A M Haire; John Bilton of Aegis Insurance; John Rye of United Brokerage; Jamie Hubert & Melanie Brown of Vanliner; Chuck Burnham & Heath Owens of HUB International; Tony Pagrabs of Wells Insurance; Jim Walsh of Relo Solutions Group; Mark Southerland of CMS.



This page, : Amanda Holman of Suddath Relocations; Mark Dziergowski and Beth Gocket of TransAdvantage; Braxton Burney of Idealease; Kregg Boreani of Wheaton Worldwide Moving; Larry Swanson of J E Keller; Duncan Jennings of Ernest Packaging Solutions; Mike Yost of National Van Lines; Larry Scott of Kentucky Trailer.



Maximum Rate Tariff Filings

The NC Utilities Commission issued the order for the 2018 annual rate increase on December 4, 2017. The increase is 1.80% and will be effective on January 1, 2018. We have submitted the increase to our computer programmer. If you haven't received the pages via e-mail yet, contact the Association office and we will send you the link. The pages are also available in the Members Access of our website.

The North Carolina Movers Association filed a docket filed with NC Utilities Commission on December 14, 2014. The NCMA requested the following amendments to the MRT:

Rule 11—Allow carriers to pass through credit card processing fees

Items 1,2, and 3—Adding Flat Rate TV packing and container charges.

The Commission has NOT ruled on these changes. We will notify you as soon as they take any action on this docket.



One-stop Shopping
for all your truck needs:

Products

- ◆ Hino
- ◆ Isuzu
- ◆ Volvo

Services

- ◆ Sales
- ◆ Leasing
- ◆ Rental



For details, contact:

Maynard Kline

Office: 704-597-0551

Mobile: 704-351-8112

Email: mcline@advtrks.com www.advtrks.com

Merritt Properties Lease at the Merritt I-66 Business Park

(Manassas, Va.)—Merritt Properties has signed United Brokerage Packaging, a regional distributor of packaging materials, moving supplies, self-storage and industrial packaging, to a long term industrial-warehouse lease at 7410 Merritt Park Drive. The new building is one of six being built at Merritt I-66 Business Park.

United Brokerage Packaging, established in 1960, is experiencing additional growth expanding market share and industrial packaging growth. The new facility will expand the company's current operations by 35% once construction is complete. The company serves the Eastern United States with office locations in Virginia, Delaware, Georgia and North Carolina. United Brokerage Packaging expects to move into their new Manassas facility in February 2018.

7410 Merritt Park Drive will be a 97,200-square-foot building, 7,200-square-foot bay sizes, docks and drive-in capabilities, open floorplans and free surface parking. The site is located at the intersection of Balls Ford Road and Groveton Road within Prince William County and offers easy access to I-66 and the Route 234 Bypass.

For United Brokerage being located in Manassas with easy access to I-66 gives us a more efficient route to service our customers and also offer a great customer pick up location for over the road drivers. This Merritt Location gives us an opportunity to expand our facility as we continue to grow.

Keith Wallace of Merritt Properties represented Merritt in this transaction and Tony Russo of CBRE, Inc. represented the tenant.

"We are excited and proud to have United Brokerage Packaging as the lead tenant in our first Merritt I-66 Business Park building," said Wallace. "We are thrilled to work with such a high caliber company and we look forward to serving their office and warehouse requirements."

Merritt's I-66 Business Park will feature six buildings, totaling 596,900 square feet of space. Building sizes will range from 30,600 square feet to 137,350 square feet. 7410 Merritt Park Drive is one of two buildings currently under development. Merritt Construction Services is managing and performing existing and future phases of construction at the business park.





Thanks to Wheaton Worldwide Moving/Bekins Van Lines
for Sponsoring the Golf Tournament
And Arpin Van Lines for Sponsoring the Beverage Cart
Congratulations to Jerry Hare's Team for winning!







Thanks so much to Julie Grant and Matt Oates
of Coastal Carrier Moving & Storage
for the great job they did at the Registration Desk!

For the 7th straight year, **Kentucky Trailer** associates will participate in the Riverport Pre-School Christmas Angel Tree program. Located on the southwest side of Louisville, the Riverport Pre-School serves approximately 85 pre-school children, most of whom are under-privileged. Many of these children would not receive anything for Christmas if not for the Angel Tree program. Our goal for this year is to support 32 children with new toys and clothing as presents for Christmas. As a “Servant-Leadership” company, this project gives us a great opportunity to share our abundance with the children of Louisville. We are here to serve others. Putting a smile on a child’s face at Christmas and adding some joy to their holiday is an awesome feeling.



After a very busy summer moving season, this fall has been no different for the employees of City Transfer & Storage's High Point, NC and Winston Salem, NC offices.



Once again this year, we conducted a toy drive for Operation Christmas Child through Samaritan's Purse Ministries in which employees were asked to donate new, unwrapped toys and pack them in shoe boxes. Along with the gifts in each shoe box, employees could donate \$9.00 and track the shoe box to see where it ends up, whether it be locally or within NC, across the United States or anywhere in the world. We collected a total of 19 shoe boxes, which were delivered to the local drop off location in High Point, NC on November 15, 2017. For more information about this worth-while cause, please visit their website www.samaritanspurse.org



In November, employees collected donations for our annual Move for Hunger food drive at our locations in Winston Salem, NC and High Point, NC. This year we collected 900 pounds of non-perishable food items, all of which were delivered to Second Harvest Food Bank of Northwest NC on November 21, 2017. Our donation was enough to provide 750 meals to our local community. For more information about the Move for Hunger, please visit their website www.moveforhunger.org.

Over the Thanksgiving holiday weekend, High Point held their annual holiday parade and once again City Transfer participated. Herb West, one of City Transfer's Owner/Operators, hooked up his freshly painted trailer to his tractor and off they went representing City Transfer.



December 6, 2017 was City Transfer day ringing the Salvation Army bell at the Walmart Supercenter on North Main Street in High Point, NC. Employees braved the cold weather and manned the red kettle in one hour shifts from 9:00 a.m. to 6:00 p.m. This is the seventh (7th) year in a row employees and their family have participated. Those participating this year were Justin Lassiter, Barbara Lassiter, former City Transfer employee, Jimmy Weant and his wife Donna, Penny Chapman, Malinda Spencer and her husband, Chuck, Jodi Hammonds, Janine Acuff, Bart Lassiter, Steve Seibel, Kyle Glass and several of the guys from our Crane & Rigging division. Our red kettle alone collected \$303.99!



Karen Rankin from City Transfer's Winston Salem, NC office was recently asked to help spearhead the Carolina Panthers Facebook Group #PantherNation's 1st annual Adopt-a-Family fundraiser. She was one of 5 chosen out of 16,000 members to head up this project. The group posted on Facebook and other social media sites asking for nominations from the community for families who are not physically or financially able to provide their family with a Christmas this year. Over 40 nominations were received. A GoFundMe page was set up for donations. Over \$1,500.00 was collected for the project so they were able to adopt 2 families instead of one. Each of the chosen families were asked to provide a "wish list" and were taken shopping on December 18 to fulfill their wishes. Each family was also provided with a Christmas tree, decorations and meals. Several area Charlotte, NC companies also provided items for donations to each family.

Everyone at City Transfer and Storage would like to wish all members of the North Carolina Movers Association a Merry Christmas and joyous and profitable Happy New Year!!



NCMA / NOVEMBER MONTHLY REPORT

FOOD COLLECTED AND DELIVERED

MONTHLY	YEAR TO DATE	ALL TIME
957 lbs. 797 meals	42,678 lbs. 35,565 meals	322,987 lbs. 269,155 meals

TOP AGENT OF THE MONTH

1. City Transfer & Storage Co. – 900 lbs. = 750 meals

ASSOCIATION LEADERBOARD

NOVEMBER MONTHLY REPORT

	ASSOCIATION	TOTAL LBS.
1	PENNSYLVANIA (PMSA)	1,139,498
2	ILLINOIS (IMAWA)	1,112,281
3	SOUTHWEST MOVERS (SMA)	1,010,468
4	CALIFORNIA (CMSA)	810,632
5	NEW JERSEY (NJWMA)	800,826
6	FLORIDA (FMWA)	566,255
7	NORTH CAROLINA (NCMA)	311,379
8	MINNESOTA (MTSA)	263,905
9	NEW YORK STATE (NYSMWA)	169,926
10	LONG ISLAND (LIMSA)	156,380
11	OHIO (OAM)	124,263
12	MARYLAND (MMTA)	81,617
13	WISCONSIN (WMA)	50,086
14	MICHIGAN (MMA)	41,133
15	MISSOURI (MMA)	17,749
16	INDIANA (IHMWA)	13,472

	ASSOCIATION	ENROLLED MOVERS
1	CALIFORNIA (CMSA)	70
2	SOUTHWEST MOVERS (SMA)	53
3	ILLINOIS (IMAWA)	48
4	FLORIDA (FMWA)	33
5	NEW JERSEY (NJWMA)	25
6	NORTH CAROLINA (NCMA)	24
7	NEW YORK STATE (NYSMWA)	21
8	MICHIGAN (MMA)	18
9	PENNSYLVANIA (PMSA)	14
10	OHIO (OAM)	12
11	MARYLAND (MMTA)	9
12	INDIANA (IHMWA)	7
13	MINNESOTA (MTSA)	7
14	LONG ISLAND (LIMSA)	6
15	WISCONSIN (WMA)	6
16	MISSOURI (MMA)	5

REAL ID Questions

Q. What is the REAL ID?

A. The N.C. REAL ID is a driver's license or ID card issued by the state Division of Motor Vehicles that meets new federal identification standards established by Congress in the wake of the Sept. 11, 2001, terrorist attacks.

Q. Do I need to get a REAL ID?

A. No, neither the state nor federal government requires that you have a REAL ID.

Q. Then why would I get a REAL ID?

A. The federal government will begin requiring stricter identification standards to board a commercial flight or to enter a federal facility, including courthouses and military bases, as well as nuclear plants. The REAL ID will be sufficient to board a plane or enter facilities where the public is required to show ID. To fly, those without a REAL ID will be required to show another form of identification, such as a passport, Department of Defense ID or one of dozen other IDs listed on the U.S. Transportation Security Administration's website, www.tsa.gov/travel/security-screening/identification. Military bases require two forms of identification if you don't have a REAL ID.

Q. If I can fly with my passport, why do I need a REAL ID?

A. It's mostly a matter of convenience. Most Americans are not accustomed to carrying their passports unless they're planning to leave the country. You'd have to remember to bring it with you to visit a federal facility as well.

Q. I never fly, and I don't plan to visit a federal courthouse or go on a military base. Is there any other reason I should get a REAL ID?

A. No, probably not. But before you visit a federal facility, you may want to check ahead to see what identification will allow you to get in.

Q. When will the new identification requirements go into effect?

A. **Some military bases, such as Camp Lejeune and Fort Bragg, will begin enforcing the requirements on Jan. 22, 2018. For commercial air travel, the REAL ID, a passport or other approved ID will be required to board a flight starting Oct. 1, 2020.**

Q. If we have until 2020, why is the N.C. DMV so keen for people to get them now?

A. DMV officials estimate that as many as 4 million North Carolina drivers may want to get a REAL ID by Oct. 1, 2020. If everyone waits until the months just before then, DMV offices will be overwhelmed.

Q. Where do I get a REAL ID?

A. The N.C. REAL ID is available at the 113 DMV license offices in the state as well as mobile offices that visit remote areas or special events. To find the office nearest you, go to www.ncdot.gov/dmv/locations.html and type in your city, county or ZIP code.

Q. What documents do I need to get a REAL ID?

A. You need to provide three types of documents. You need one document that shows your identity and date of birth. This can include a U.S. birth certificate, a U.S. passport or any

(Continued on page 25)

one of a half dozen other documents issued by the U.S. Department of Homeland Security or the Citizenship and Immigration Service. If your name is different than it appears on those documents, because of marriage or divorce, you will need to provide another document that shows the change, such as a marriage certificate or divorce decree. Next, you need one document that shows your Social Security number. This includes a Social Security card or one of the following: a 1099 tax form, W-2 form or pay stub, each with your name and full Social Security number. Last, you'll need two documents that prove your current North Carolina residency. This can include your current unexpired driver's license, vehicle registration card, voter precinct card, utility bill, school records or North Carolina vehicle insurance policy. If you are not a U.S. citizen, you'll need to provide a document showing you are lawfully in the United States. For a full list of documents that can be used to obtain a REAL ID, go to www.ncdot.gov/dmv/driver/realid/requireddocuments.html.

Q. Will the DMV keep copies of these documents?

A. Yes, the federal government requires that DMV scan those documents and keep them as part of your DMV record. One reason it has taken years to develop the REAL ID system in North Carolina and other states is that each state DMV had to develop new systems for securely storing electronic copies of these documents.

Q. What if my name has changed?

A. If your name no longer matches the one on your birth certificate or other document used to establish your identity and date of birth, you will need to provide another document that shows the change, such as a marriage certificate, divorce decree or a document from a court or register of deeds. If your passport has your current name, no additional documentation is needed.

Q. Does a REAL ID cost extra?

A. If you're renewing your driver's license, a REAL ID costs the same as the license, \$40. If it is not time to renew your license, the REAL ID costs the same as a duplicate license, \$13.

Q. Does a REAL ID look different from a driver's license?

A. No, except a REAL ID will have a gold star in the upper right-hand corner. A driver's license that doesn't meet the new federal identification standards will contain the words: "Not for Federal Identification."

Q. Should I wait until I renew my license to get a REAL ID?

A. You can't renew your license until six months before it expires. If that's going to happen between now and Oct. 1, 2020, you might just wait, though you risk enduring longer lines.

Q. I have to renew my license in 2019 anyway. If I get my REAL ID now, will I still need to get my license renewed then?

A. Yes. Getting a duplicate REAL ID now does not change when your license comes up for renewal.

Q. Can I get a REAL ID online?

A. No, not the first time. You need to visit a DMV office to obtain a REAL ID. When you renew a REAL ID, you'll be able to do that online.

Q. Can I make an appointment?

A. Yes, you can call [your local DMV office](#) to make an appointment to renew your license or obtain a REAL ID.

Q. Will minors need a REAL ID to fly?

A. No. Anyone under age 18 can fly without ID when traveling with an adult companion, but the companion will need acceptable ID.



P O Box 61210
Raleigh, NC 27661
phone: 800-325-2114
mobile: 919-215-6112
fax: 919-556-8520
email: pstanley@ncmovers.org

The mission of the North Carolina Movers Association is to provide guidance to our members concerning rates, tariffs, rules and regulations as prescribed by the NC Utilities Commission. Most importantly we provide support for our members and sponsors so they can supply quality service to the moving and consuming public.

2018 NCMA Calendar

- | | |
|--------------|---|
| January 20 | NCMA Board of Directors Meeting
North Hills Club
Raleigh, NC |
| April 8-10 | AMSA Education Conference & Expo
Greater Ft. Lauderdale/Broward County Convention Center
Ft. Lauderdale, FL |
| April 21 | NCMA Board of Directors Meeting
Kannapolis, NC |
| September 16 | NCMA Board of Directors Meeting |